Eco-King Stainless Steel Electric Hot Water Tank Warranty

Ecoking is proud to introduce our new Ecoking stainless steel electric hot water tanks with a limited lifetime warranty. We are able to offer such a warranty due to using a high quality full stainless steel tank as a opposed to a conventional hot water tank made of carbon steel with a glass lining. Please see our explanation of the limited lifetime warranty below.

Residential Setting

"Usage in a multiple family dwelling providing that an Eco-King water heater services only one (1) dwelling in a multiple family dwelling."

A single family dwelling consist of up to a fourplex, where there is a centralized domestic hot water tank.

Limited Lifetime Tank Warranty

"During the remaining lifetime of the stainless steel water. Eco-King Heating Inc., will repair or replace, at its option, any water heater having a defect or malfunction that results in a water leak from the outside jacket, inner tank, or heat exchanger as a result of normal use and service. If, at the time of a request for service, the original consumer purchaser cannot provide a copy of the original sales receipt, deed, or equivalent document, then the warranty period for the water heater shall be ten (10) years from the date of manufacture of the water heater."

Limited Lifetime Warranty applies to the failure or leak of the tank/pressure vessel. This coverage applies to the original homeowner that had the tank installed. We will provide a replacement tank or nearest comparable model for the lifetime that the original homeowner resides at that residence. The warranty is non transferable. Parts such as the T&P, mixing valve, aquastat, electric element(s), drain valve carry a 1 year warranty from the date of install.

What Is Not Covered Under Warranty

Defects or malfunctions resulting from improper installation or failure to maintain and operate the water heater in accordance with the printed instructions which accompany the Eco-King water heater.

Eco-King Heating Inc. will not accept claims for labour costs Incurred by the original consumer purchaser when removing or reinstalling an Eco-King water heater and its components.

We are confident you will enjoy the benefits of our premium stainless steel electric tank, with the peace of mind knowing that we stand behind our products and lifetime warranty.

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